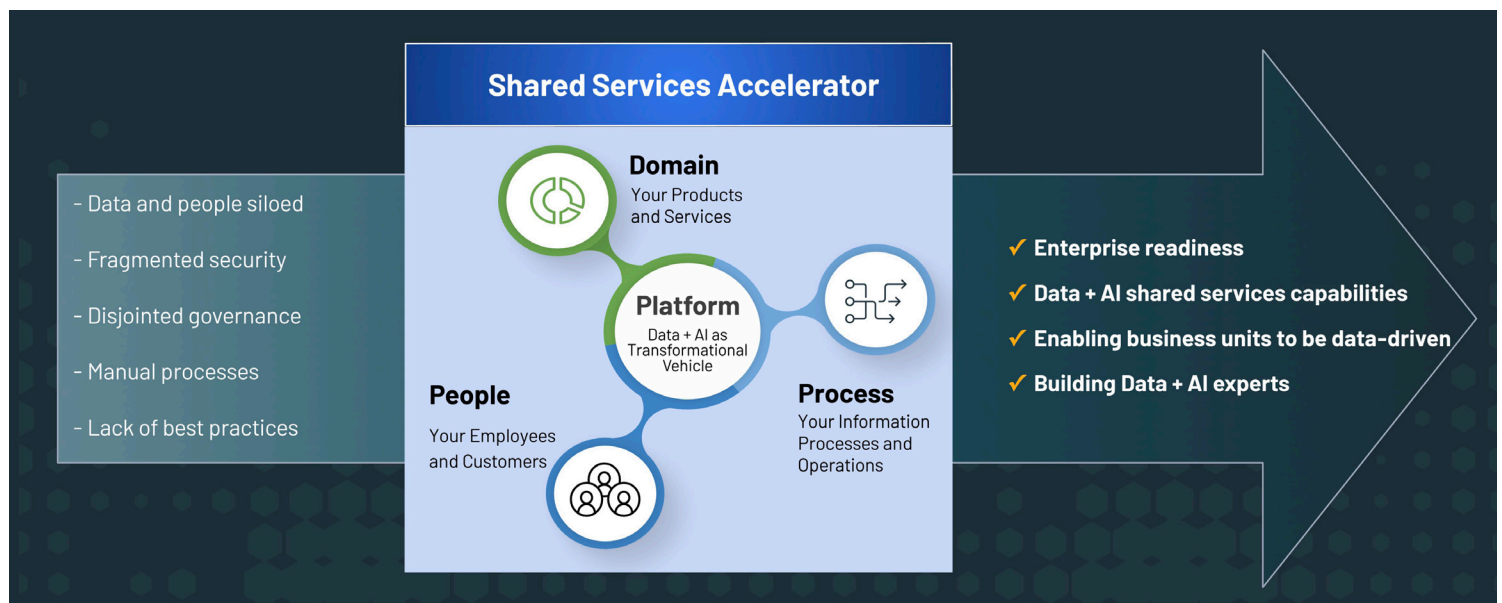# databricks

Shared Services Accelerator

Accelerate your enterprise-scale operating model to drive Data + AI excellence

Summary

As customers continue to push forward on their Data + AI journeys to become data-driven enterprises by operationalizing the data lake and enabling self-service capabilities with the right set of governance and controls, many face challenges managing the balance across people, process and technology components as a cohesive enterprise-scale operating model. The Shared Services Accelerator (SSA) is a Databricks Professional Services Offering that guides customers to be data-driven by implementing DataOps and Center of Excellence (CoE) practices with Databricks as the key enabling platform. The offering draws upon best practices, the Databricks Data + AI maturity model and the SSA delivery methodology honed in and curated from numerous enterprise-scale Data + AI platform implementations for Fortune 100 customers.

Key outcomes

- Assessment of your current Data + AI ecosystem and gap analysis
- Tailored SSA Success Plan laying the target state across strategy, business use cases, architecture, people, operations and data
- Shared services supporting self-service and managed data capabilities, user enablement and support framework, and onboarding of business units and use cases
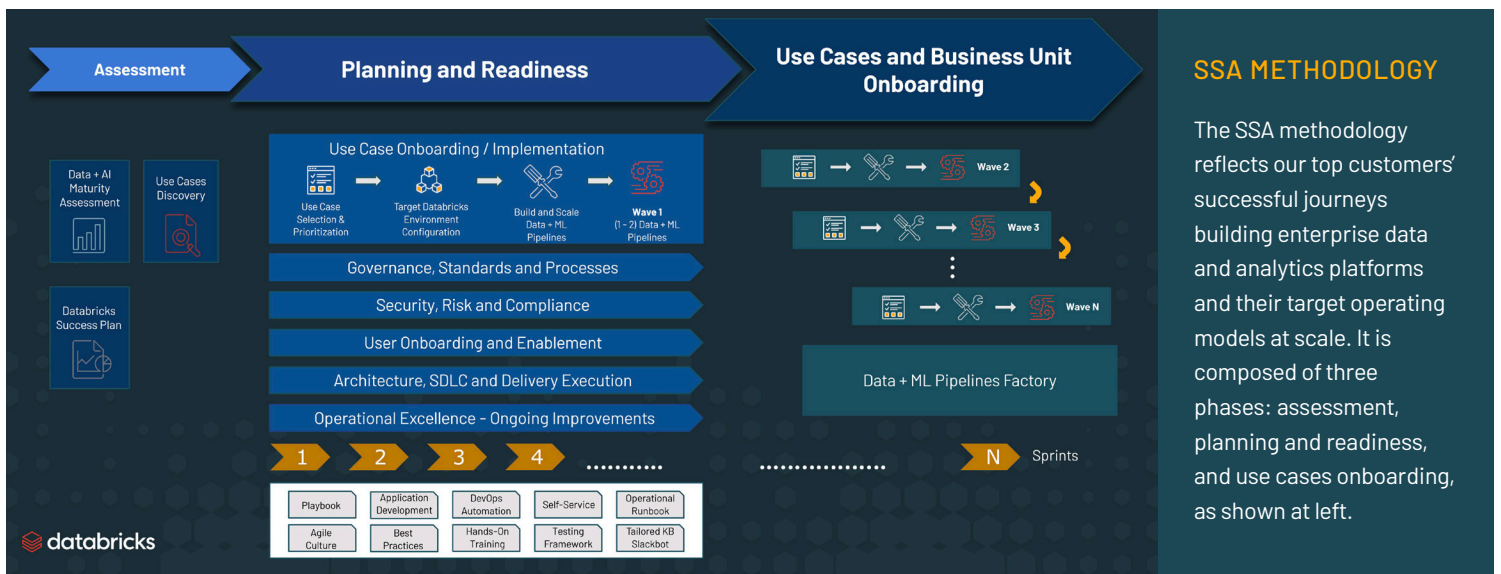

Common problems and challenges with scaling Data + AI practices

- Missing business value alignment and quantification
- Lack of holistic strategy to scale data
- Manual processes and growing backlog of central team

- No operating model on optimizing Data + AI expertise and nurturing
- Strategy focusing only on technology modernization
- Building data products is not easy

Key benefits

- Scaled data architecture with platform thinking enabling self-serve data infrastructure
- Clear vision for data-centric organizational culture
- Modern data management practices fit for purpose

- Rapid data product development
- Turn data science and analytics craft into production manufacturing assembly line with DataOps
- Distribute data efficiently while retaining agility, security and control

Databricks Shared Services Accelerator methodology

SSA METHODOLOGY

The SSA methodology reflects our top customers' successful journeys building enterprise data and analytics platforms and their target operating models at scale. It is composed of three phases: assessment, planning and readiness, and use cases onboarding, as shown at left.

Available tiers and package components

SHARED SERVICES ACCELERATOR TIERS

PACKAGE COMPONENTS	SHARED SERVICES GOLD	SHARED SERVICES PLATINUM
- Data Strategy Advisory		✔
- Shared Services Implementation	✔	✔
- Tailored Training and Learning Path	✔	✔
- Use Cases Onboarding	✔	✔
- Data Products for Enterprise		✔
- DR Strategy and Implementation		✔
- Dedicated RSA and Dedicated CSE		✔
- Partner Success (DPP or SPP Enrollment)		✔
- Annual / Monthly Subscription $	$240K / $24K	$500K / $52K

GET STARTED WITH DATABRICKS SHARED SERVICES ACCELERATOR

Please contact your Databricks account executive who will connect you with the appropriate SSA expert.