

# Service Description

## Databricks Academy Labs

This Service Description describes the scope of services (including associated Customer requirements and benefits) for the Databricks Training Service identified above (referred to as the “Service” or “Subscription”), and applies to the Service under Customer’s accepted Service Order, for the duration of Customer’s purchased Subscription period.

*(Note that the Service may also be known as/referred to in Databricks price lists and other materials as “On-Demand Labs”).*

### Service Overview

***Accelerate the benefits of your lakehouse implementation with guided, hands-on exercises to develop your skills***

- Databricks Academy Labs provides access to self-service, hands-on, guided lab experiences in environments provided by Databricks.
- Not only do these guided experiences help educate users on best practices, in some exercises learners also receive specific feedback when they make errors.
- The environments provided for Databricks Academy Labs are preconfigured to support the specific learning experiences for each lab.
- Databricks Academy Labs offers a purpose-built learning environment for users of all levels to try new features and further develop their data and AI skills on Databricks.

### Objective

***Enable your teams to develop the technical excellence they need to drive and execute on your Data and AI initiatives***

Databricks Academy Labs provides a purpose-built learning environment to help your learners explore, learn, and exercise their skills while using lakehouse best practices.

*See following page(s) for a detailed description of the Benefit Areas and Service Features available through Databricks Academy Labs*

## Description of Services

Databricks Academy Labs helps you enable and accelerate your teams' skills development by providing access to the following Benefit Areas and Service Features during your purchased Subscription term:

Benefit Areas	Service Features
<b>Overall</b>  <i>Unlimited access to training content within a guided learning environment</i>	<ul style="list-style-type: none"><li>● <b>Duration.</b> Databricks Academy Labs Subscriptions are purchased in one-year increments</li><li>● <b>Learning Environment.</b> The Service includes access to learning environments for our full catalog of labs</li><li>● <b>Full Lab Catalog Access.</b> Licensed learners have unlimited access to the full suite of Databricks labs and can access any or all labs as many times as desired</li><li>● <b>Guided experience for optimized learning.</b> In each lab, learners follow an online guided experience to practice and develop data and AI skills in a purpose-built learning environment</li></ul>
<b>Environment &amp; experience</b>  <i>Active learning via real time feedback</i>	<ul style="list-style-type: none"><li>● Learners can practice and develop skills in learning-specific lab environments, without the risk of impacting your production environments</li><li>● The Databricks Academy Labs experience guides learners through exercises</li><li>● Databricks provides 24x5 lab support, (Monday-Friday, Databricks business holidays excluded), to help you with technical issues in completing lab exercises. Lab support is available on a reasonable efforts basis from the Databricks Enablement team via training support tickets (link provided in each lab course in Databricks Academy)</li></ul>
<b>Unlimited access</b>  <i>Everything you need, whenever you want it</i>	<ul style="list-style-type: none"><li>● Learners have access to the full library of Databricks labs</li><li>● Each Learner can access any or all labs as many times as they wish (limited to one active lab/course at a time) during the purchased Subscription term</li></ul>
<b>Labs catalog</b>  <i>(not exhaustive and subject to change)</i>	<ul style="list-style-type: none"><li>● Lab portfolio for role-based training: Data Engineering, Data Analysis, and Data Science/Machine Learning</li><li>● As our Databricks Academy Labs catalog evolves, and as new features are added to Databricks, new labs are added to the catalog (viewable via the Databricks Academy portal)</li></ul>
<b>Common Learning Objectives</b>  <i>(not exhaustive)</i>	<ul style="list-style-type: none"><li>● Onboard and further develop Databricks skills in any/all of our role-based paths (Data Engineering, Data Analysis, and Data Science/Machine Learning)</li><li>● Supplemental training to enable learners to continue practicing and refining the skills learned in self-paced and/or instructor-led training</li><li>● Prepare for Databricks role-based certifications</li><li>● Enable exploring new skills, such as a data analyst exploring data engineering</li></ul>

## Prerequisites and Onboarding

**Academy Accounts.** Throughout the Subscription term, all Customer learners must have Databricks Academy accounts (for more information, visit [customer-academy.databricks.com](https://customer-academy.databricks.com)) as well as individual Databricks Academy Labs Subscription licenses for each learner.

- Note that licenses are not transferable, nor can they be shared/ used by anyone other than the named licensed learner. Sharing use of a named licensed user's credentials may void that license at Databricks' discretion.

**Learner Pre-Registration.** Customer must provide Databricks its list of Databricks Academy user ids (email addresses) for each learner for whom you are purchasing a Databricks Academy Labs Subscription license.

- These user ids will be added to the allow-list granting each named learner access to the Databricks catalogs during the Subscription term.

## Out of Scope

- Labs do not include instructor-led classes or other fee-bearing Training Services, which are separately purchasable
- Lab environments cannot be used for production purposes, or any other purpose other than accessing and using labs including running approved practice exercises
- Additionally, labs cannot be used for troubleshooting of actual production issues and/or for technical support purposes, and training support tickets cannot be used to submit requests for technical support of Platform Services

## Additional Definitions

- **"Academy"** is the Databricks portal for accessing Databricks learning and education resources
- **"Agreement"** means your agreement with Databricks providing general terms for our Services.
- **"lab"** refers to a non-production environment, with a curated set of Platform Services features and sample data, that allows a learner to launch various features and functions to support a learner's educational experience via interactive, informative exercises
- **"learner"** means Customer's employee or sponsored individual for whom Customer procures a Subscription license and whom Customer identifies to Databricks on an individual named basis.
- **"Services Order"** may be any of these mutually-accepted formats placed under your Agreement: an Order (either executed with Databricks or via online purchase via the Academy), Success Credit redemption request, written statement of work, or similar document
- **"we", "us" or "our"** means Databricks, Inc. or its Affiliates.
- **"you" or "your"** means the Customer organization that placed the Services Order