Summary

As customers continue to push forward on their Data + AI journeys to become data-driven enterprises by operationalizing the data lake and enabling self-service capabilities with the right set of governance and controls, many face challenges managing the balance across people, process and technology components as a cohesive enterprise-scale operating model. The Shared Services Accelerator (SSA) is a Databricks Professional Services Offering that guides customers to be data-driven by implementing DataOps and Center of Excellence (CoE) practices with Databricks as the key enabling platform. The offering draws upon best practices, the Databricks Data + AI maturity model and the SSA delivery methodology honed in and curated from numerous enterprise-scale Data + AI platform implementations for Fortune 100 customers.

Key outcomes

- Assessment of your current Data + AI ecosystem and gap analysis
- Tailored SSA Success Plan laying the target state across strategy, business use cases, architecture, people, operations and data
- Shared services supporting self-service and managed data capabilities, user enablement and support framework, and onboarding of business units and use cases

Common problems and challenges with scaling Data + AI practices

- Missing business value alignment and quantification
- Lack of holistic strategy to scale data
- Manual processes and growing backlog of central team
- No operating model on optimizing Data + AI expertise and nurturing
- Strategy focusing only on technology modernization
- Building data products is not easy
Key benefits

- Scaled data architecture with platform thinking that enables self-serve data infrastructure
- Clear vision for data-centric organizational culture
- Modern data management practices fit for purpose
- Rapid data product development
- Turn data science and analytics craft into production manufacturing assembly line with DataOps
- Distribute data efficiently while retaining agility, security and control

Databricks Shared Services Accelerator methodology

Available tiers and package components

<table>
<thead>
<tr>
<th>PACKAGE COMPONENTS</th>
<th>SHARED SERVICES GOLD</th>
<th>SHARED SERVICES PLATINUM</th>
<th>PROJECT DURATION</th>
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<tbody>
<tr>
<td>Data Strategy Advisory</td>
<td></td>
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<td>Gold: 15 weeks*</td>
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<tr>
<td>Shared Services Implementation</td>
<td></td>
<td></td>
<td>Platinum: 28 weeks*</td>
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<tr>
<td>Tailored Training and Learning Path</td>
<td>✓</td>
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<td>Use Cases Onboarding</td>
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<td>Data Products for Enterprise</td>
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<td>DR Strategy and Implementation</td>
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<td>Dedicated RSA and Dedicated CSE</td>
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<td>Partner Success (DPP or SPP Enrollment)</td>
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Please contact your Databricks account executive who will connect you with the appropriate SSA expert.

* Up to 3 resources with 2 technical SMEs